

## Compensable Client Services

If you have experienced road trauma and have made a claim for compensation, including Compulsory Third Party (CTP) and WorkCover (Worker's Compensation), the cost of accessing services provided by Road Trauma Support WA may be recouped from your Insurer to assist us in covering our costs.

Please tell us if you have received, or are seeking compensation for your road trauma incident.

### Insurance Cover

Insurers pay the associated costs of psychological assessment, treatment and reporting.

If the cost of providing past or future services is factored into your final compensation payout, your insurer will reimburse Road Trauma Support WA from your compensation settlement.

### Referral

A doctor's referral is required for Compensable Client Services.

Please ask your doctor to write a referral letter to us and either bring to your initial appointment, or email: [admin@rtswa.org.au](mailto:admin@rtswa.org.au)

### Your privacy

Road Trauma Support WA is committed to upholding the privacy of our clients at all times, providing the highest level of confidentiality and service in all our dealings.

We ask for your claim number and insurer's details. We also require you to sign a Contact Authority Form giving us permission to release and/or obtain information relevant to your claim and treatment with your insurer, doctor and

any other party deemed relevant by you such as physiotherapist, lawyer etc.

For our detailed Privacy Policy, please go to our website [www.rtswa.org.au](http://www.rtswa.org.au) or contact us via email: [admin@rtswa.org.au](mailto:admin@rtswa.org.au) or phone: 1300 004 814.

### Fees charged to Insurer

The fees which we charge your Insurer are based on Australian Psychological Society and WorkCover Guidelines, and reviewed annually. An itemised invoice and report are sent to your Insurer at each month end.

**If your claim is rejected by insurers, Road Trauma Support WA continues your service at no cost to you.**

### Schedule of Fees charged to Insurer

Initial Consultation (60-90 mins)	\$309-\$364
Subsequent Consultation (Up to 60 mins)	\$69-\$251
Psychological Assessment (90-120 min)	\$472
Report Preparation (90- 120 min)	\$472
Case Conference (60-90 mins)	\$309-\$364
Attendance at court or legal briefings (15-120 mins)	\$251-\$708

Prices not including GST.

The recommended Fee Schedule in place from 1 July 2018- 30 June 2019 as per APS.